

## Comments from patients

1. I find Riverside Medical Centre very good and helpful.
2. Doctors need more time with patients, they don't need to be rushed.
3. I have found the service extremely efficient and when needed caring. The thing that I feel could be improved is the telephone number system, as on occasions I have picked up the wrong number and been told to dial back using another. One number with options would be better.
4. My appointment with Dr. Harwood was excellent as always. No complaints with any of the surgery service.
5. Nurse was fantastic. Put me at ease, quick and friendly.